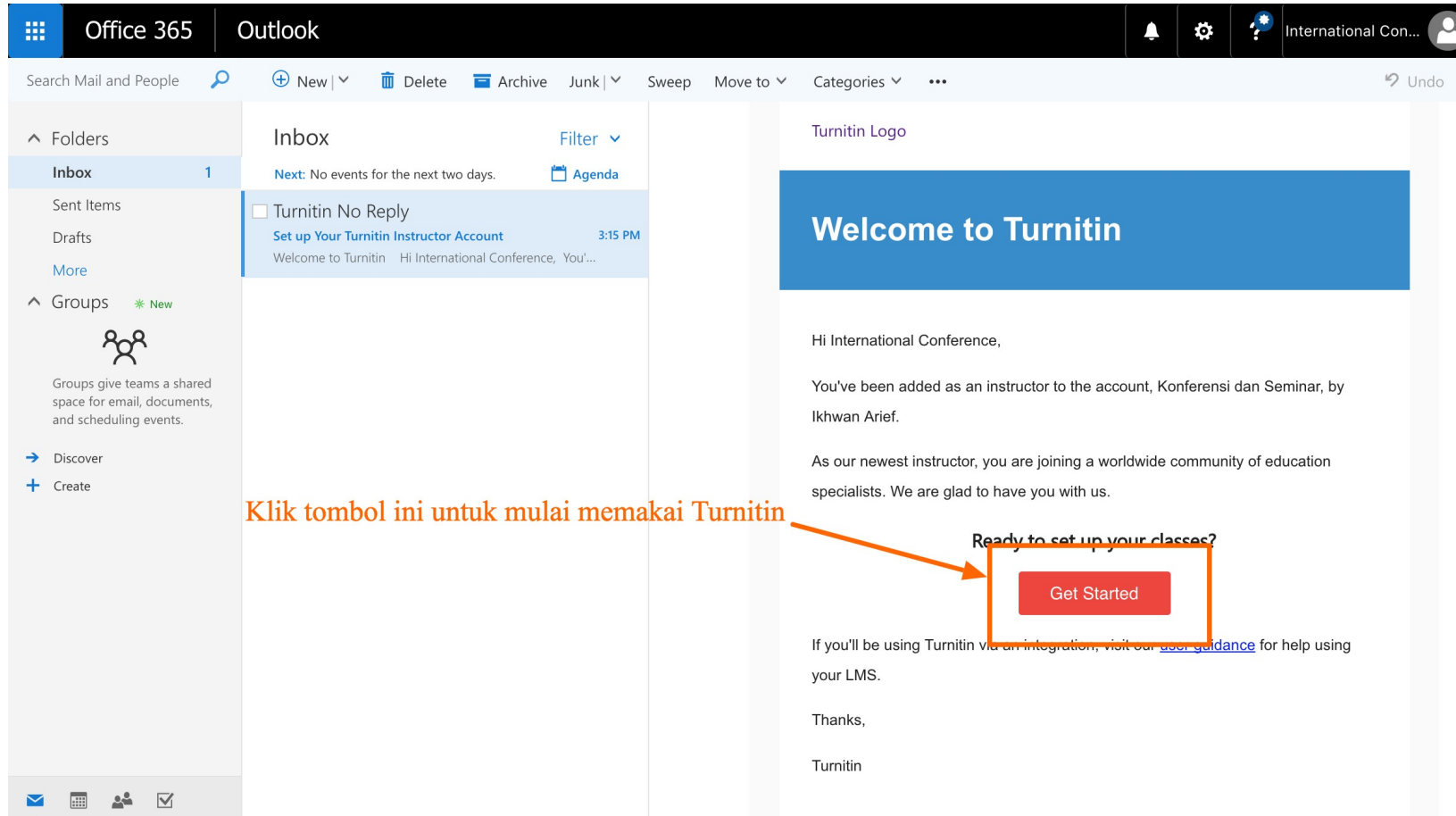


Panduan Ringkas Pemakaian Turnitin

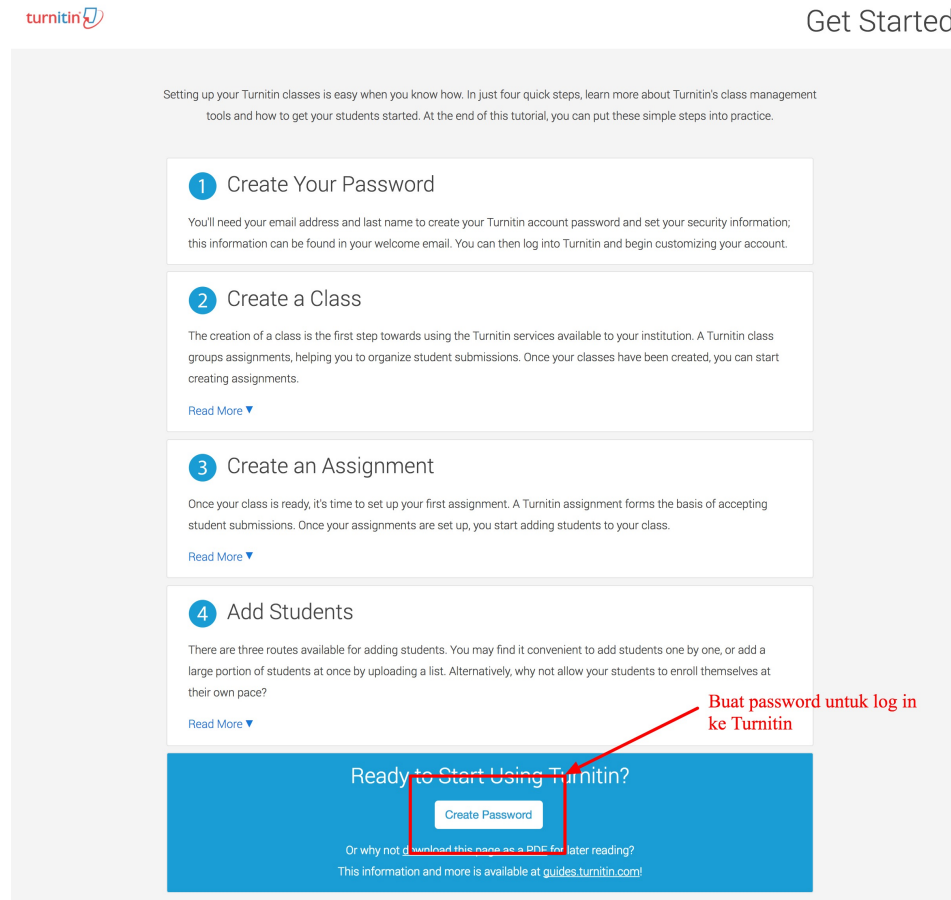
Universitas Andalas

Padang

1. Dimulai dengan menekan tombol “Get Started” pada email yang dikirimkan oleh Administrator Turnitin



2. Langkah yang akan dilalui. Hanya sampai pembuatan assignment, tanpa penambahan students.



turnitin

Get Started

Setting up your Turnitin classes is easy when you know how. In just four quick steps, learn more about Turnitin's class management tools and how to get your students started. At the end of this tutorial, you can put these simple steps into practice.

- 1 Create Your Password**

You'll need your email address and last name to create your Turnitin account password and set your security information; this information can be found in your welcome email. You can then log into Turnitin and begin customizing your account.

[Read More](#)
- 2 Create a Class**

The creation of a class is the first step towards using the Turnitin services available to your institution. A Turnitin class groups assignments, helping you to organize student submissions. Once your classes have been created, you can start creating assignments.

[Read More](#)
- 3 Create an Assignment**

Once your class is ready, it's time to set up your first assignment. A Turnitin assignment forms the basis of accepting student submissions. Once your assignments are set up, you start adding students to your class.

[Read More](#)
- 4 Add Students**

There are three routes available for adding students. You may find it convenient to add students one by one, or add a large portion of students at once by uploading a list. Alternatively, why not allow your students to enroll themselves at their own pace?

[Read More](#)

Ready to Start Using Turnitin?

[Create Password](#)

Or why not [download this page as a PDF](#) for later reading?
This information and more is available at guides.turnitin.com/

Buat password untuk log in ke Turnitin

3. Lengkapi lagi data untuk konfirmasi akun. Gunakan email yang menerima pesan “Set up Your Turnitin Instructor Account” pada langkah 1



Account Setup

To set up your account, please enter your email address and last name or family name.

Email Address

Last Name or Family Name

You can find this information in your Turnitin welcome email.

If you no longer have access to this email, ask your Turnitin instructor to look up your email address. If you are an instructor, please refer to your Turnitin administrator for this information.

Next

[Privacy Pledge](#) | [Privacy Policy](#) | [Terms of Service](#) | [EU Data Protection Compliance](#) | [Copyright Protection](#) | [Legal FAQs](#)

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4. Email validasi akan dikirimkan dan hanya 24 jam untuk masa validasi



Account Setup

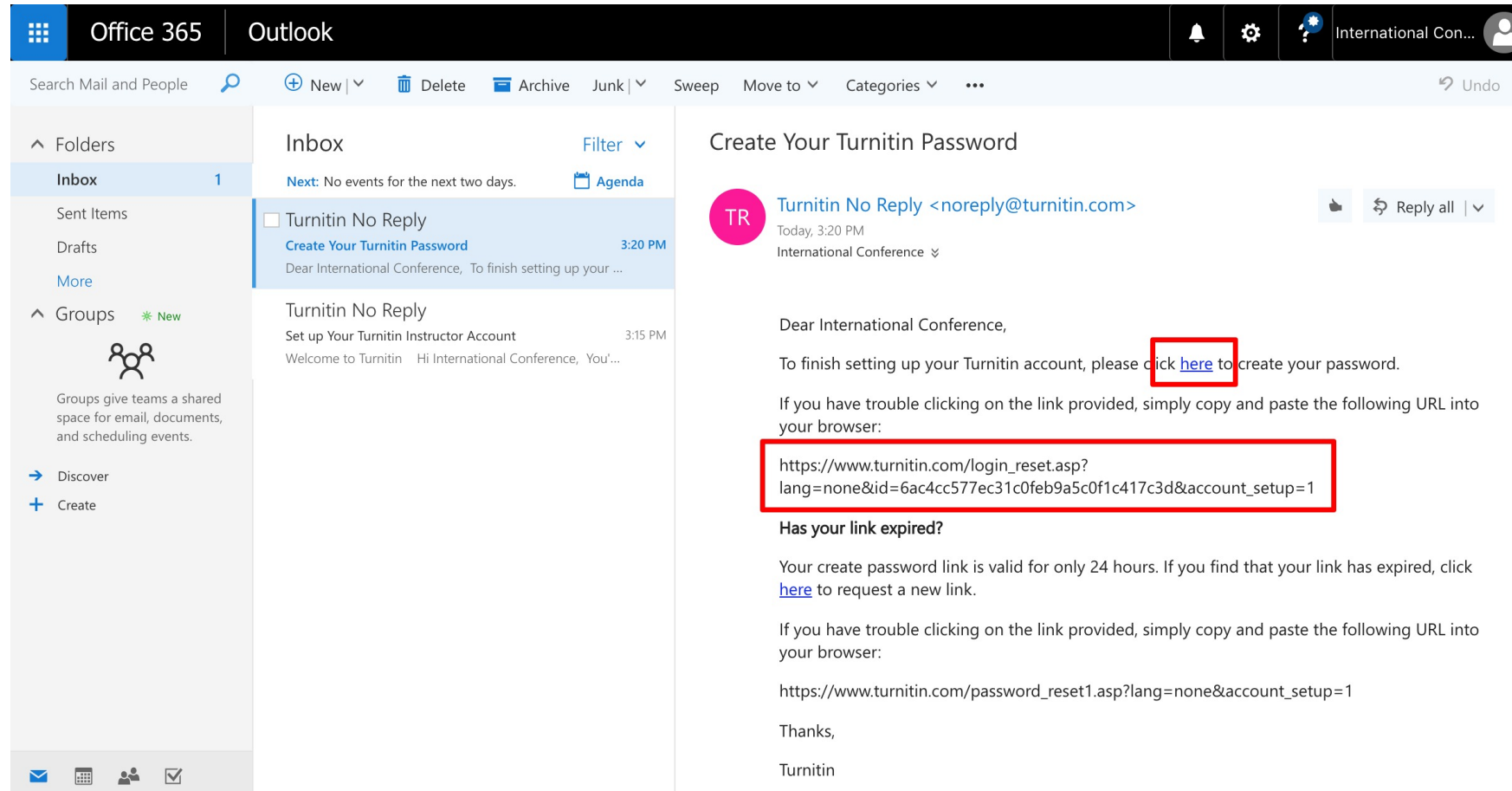
To validate your account, we've sent an email to: ic@adm.unand.ac.id

You have 24 hours to click the link in your email to continue with your account set up.

[Privacy Pledge](#) | [Privacy Policy](#) | [Terms of Service](#) | [EU Data Protection Compliance](#) | [Copyright Protection](#) | [Legal FAQs](#)

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5. Klik pada link “here” pada email validasi dari Turnitin. Tidak lebih dari 24 jam.



The screenshot shows the Outlook interface with an email titled "Create Your Turnitin Password" from "Turnitin No Reply <noreply@turnitin.com>". The email content includes:

Dear International Conference,

To finish setting up your Turnitin account, please click [here](#) to create your password.

If you have trouble clicking on the link provided, simply copy and paste the following URL into your browser:

```
https://www.turnitin.com/login_reset.asp?lang=none&id=6ac4cc577ec31c0feb9a5c0f1c417c3d&account_setup=1
```

Has your link expired?

Your create password link is valid for only 24 hours. If you find that your link has expired, click [here](#) to request a new link.

If you have trouble clicking on the link provided, simply copy and paste the following URL into your browser:

```
https://www.turnitin.com/password_reset1.asp?lang=none&account_setup=1
```

Thanks,
Turnitin

6. Buat password untuk login ke Turnitin. Gunakan password yang paling umum, untuk memudahkan.



Create Your Password

To finish setting up your account, please enter a password.

Your password must be between 6 and 12 characters in length, containing at least one letter and one number.

Password

Confirm Password

[Create Password](#) [Cancel](#)

[Privacy Pledge](#) | [Privacy Policy](#) | [Terms of Service](#) | [EU Data Protection Compliance](#) | [Copyright Protection](#) | [Legal FAQs](#)

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7. Setup awal selesai. Klik pada link “Log In Now”



Account Setup Complete

You can now log in to your account using your email address and password.

[Log in Now](#)

[Privacy Pledge](#) | [Privacy Policy](#) | [Terms of Service](#) | [EU Data Protection Compliance](#) | [Copyright Protection](#) | [Legal FAQs](#)

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8. Log in ke Turnitin dengan password yang sudah dibuat sebelumnya



Login to Turnitin

Email address

Password (Login to Turnitin)

Would you like to create your user profile? [Click here.](#)

Forgot your password? [Click here.](#)

[Privacy Policy](#)

We take your privacy very seriously. We do not share your details for marketing purposes with any external companies. Your information may be shared with our third party partners ONLY so that we may offer our service.

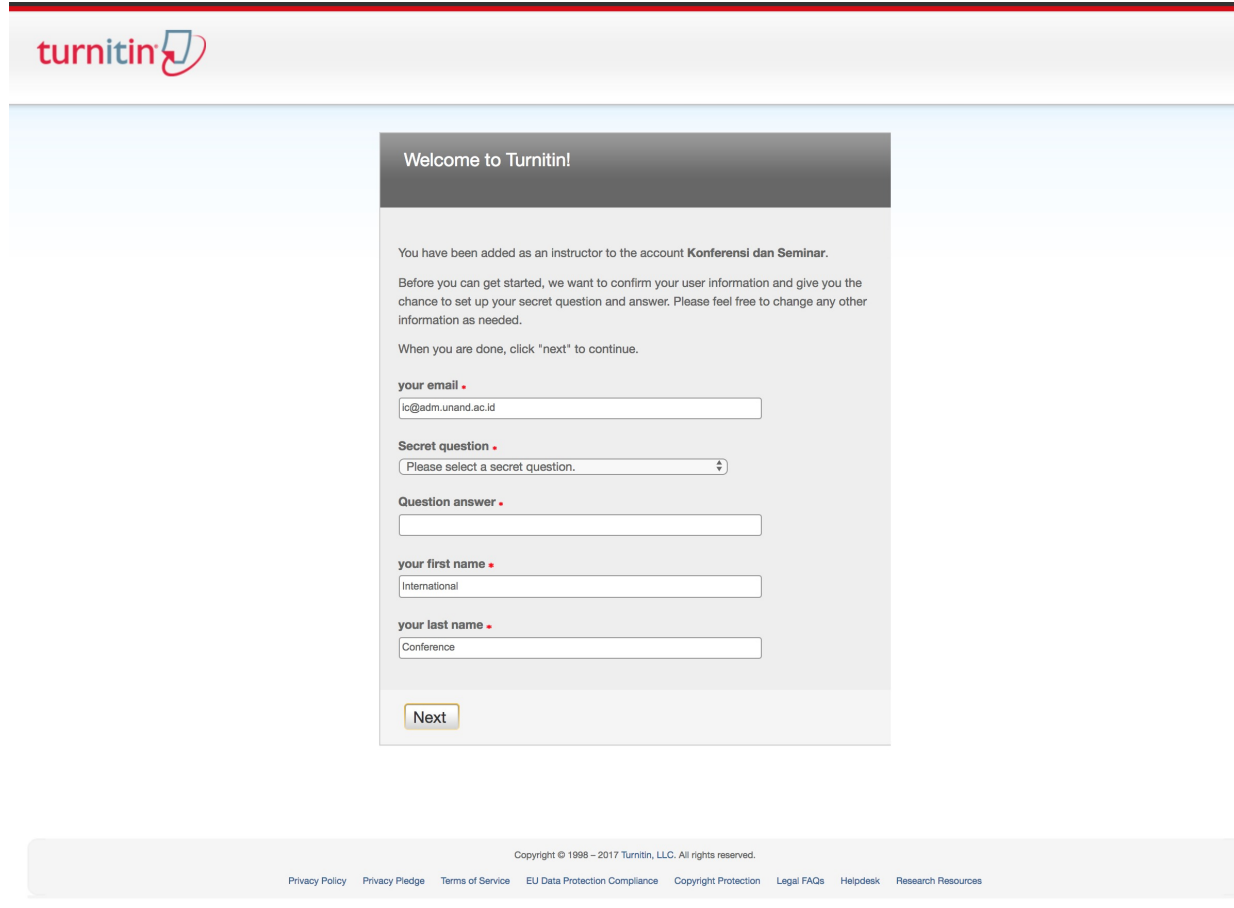
Login

[Privacy Pledge](#) | [Privacy Policy](#) | [Terms of Service](#) | [EU Data Protection Compliance](#) | [Copyright Protection](#) | [Legal FAQs](#)

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9. Lengkapi data yang diminta pada bagian ini untuk digunakan bila perlu reset password nantinya



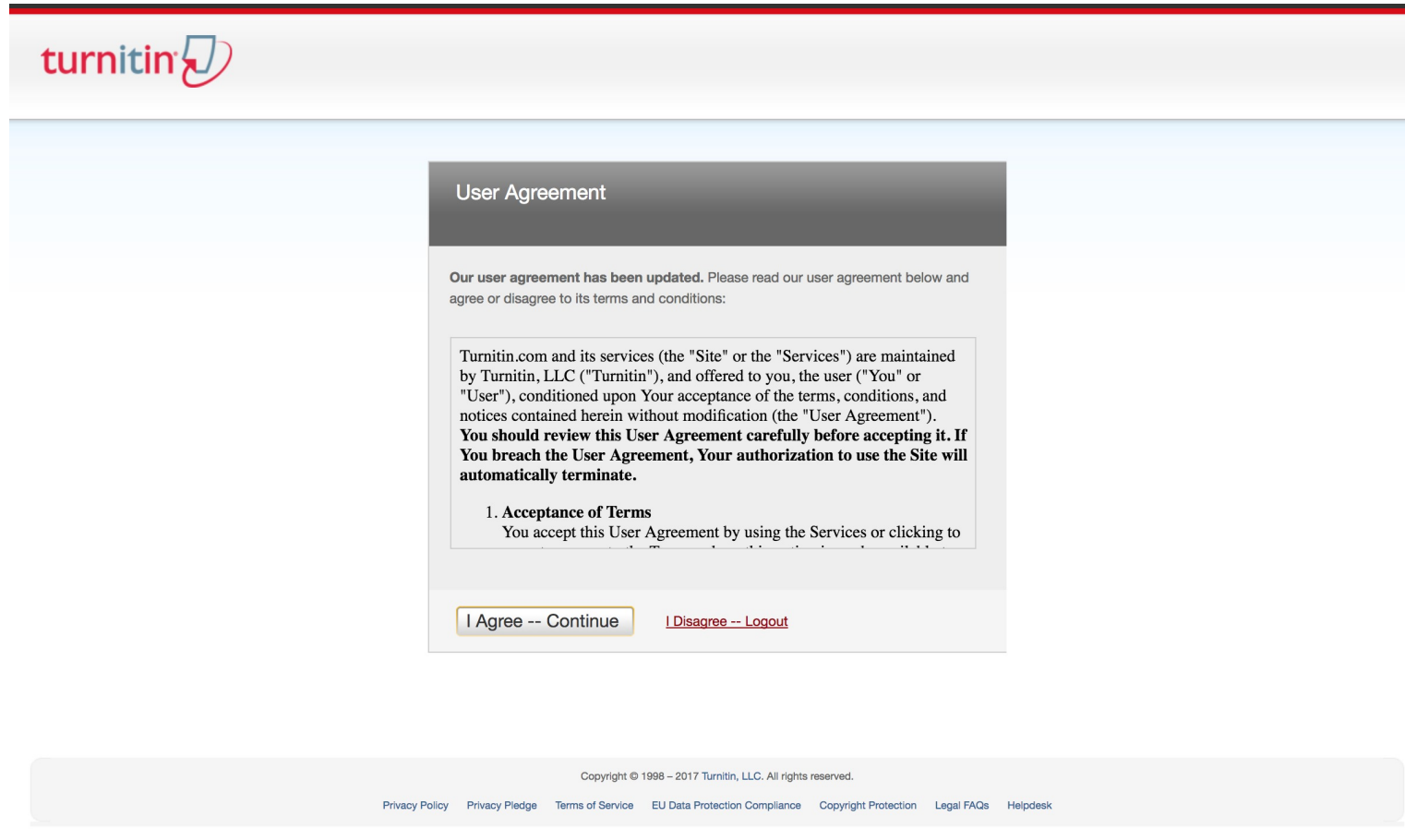
The screenshot shows the Turnitin user setup interface. At the top left is the Turnitin logo. The main content area is titled "Welcome to Turnitin!" and contains the following text: "You have been added as an instructor to the account **Konferensi dan Seminar**. Before you can get started, we want to confirm your user information and give you the chance to set up your secret question and answer. Please feel free to change any other information as needed. When you are done, click "next" to continue."

The form fields are as follows:

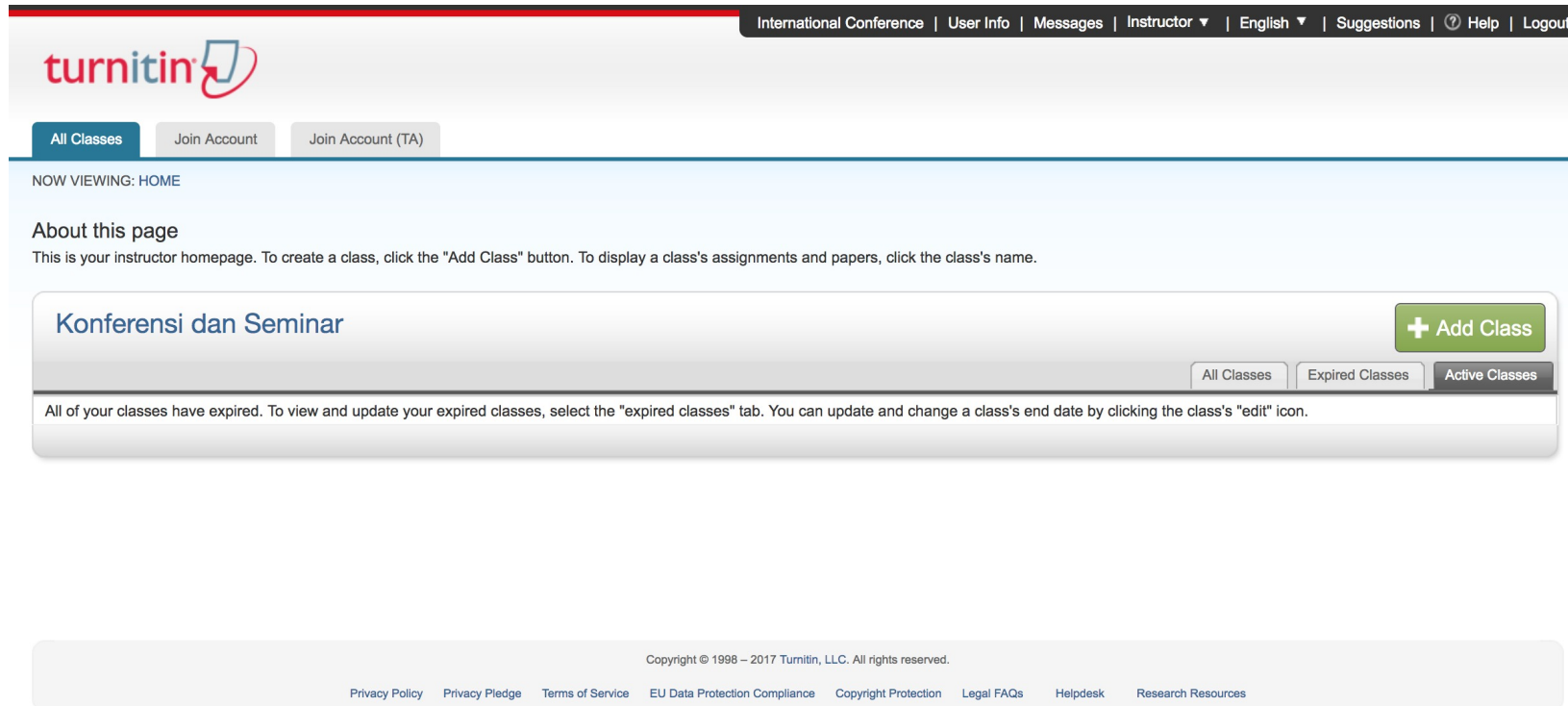
- your email**: Input field containing "ic@adm.unand.ac.id".
- Secret question**: Dropdown menu with the text "Please select a secret question." and a downward arrow.
- Question answer**: Empty input field.
- your first name**: Input field containing "International".
- your last name**: Input field containing "Conference".

At the bottom of the form is a "Next" button. The footer of the page contains the copyright notice "Copyright © 1998 – 2017 Turnitin, LLC. All rights reserved." and a list of links: "Privacy Policy", "Privacy Pledge", "Terms of Service", "EU Data Protection Compliance", "Copyright Protection", "Legal FAQs", "Helpdesk", and "Research Resources".

10. Persetujuan “User Agreement”, klik pada tombol “I Agree – Continue”



11. Halaman utama user setelah setup selesai



The screenshot shows the Turnitin instructor homepage. At the top, there is a navigation bar with links for International Conference, User Info, Messages, Instructor, English, Suggestions, Help, and Logout. Below this is the Turnitin logo and a set of tabs for All Classes, Join Account, and Join Account (TA). The main content area is titled "NOW VIEWING: HOME" and includes a section "About this page" with instructions on how to create a class and view assignments. A prominent feature is a card for "Konferensi dan Seminar" with an "Add Class" button and tabs for All Classes, Expired Classes, and Active Classes. A message below the card states that all classes have expired and provides instructions on how to update them. The footer contains copyright information and various policy links.

International Conference | User Info | Messages | Instructor ▼ | English ▼ | Suggestions | Help | Logout

turnitin

All Classes | Join Account | Join Account (TA)

NOW VIEWING: HOME

About this page
This is your instructor homepage. To create a class, click the "Add Class" button. To display a class's assignments and papers, click the class's name.

Konferensi dan Seminar + Add Class

All Classes | Expired Classes | Active Classes

All of your classes have expired. To view and update your expired classes, select the "expired classes" tab. You can update and change a class's end date by clicking the class's "edit" icon.

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Privacy Policy | Privacy Pledge | Terms of Service | EU Data Protection Compliance | Copyright Protection | Legal FAQs | Helpdesk | Research Resources

Setup Awal Pemakaian Turnitin Selesai

Selanjutnya adalah pemakaian Turnitin untuk memeriksa plagiasi/kesamaan dengan dokumen lain yang ditemukan di Internet dan database lain

Analogi yang Digunakan

- Fungsi utama Turnitin adalah aplikasi untuk memeriksa dokumen tugas pada perkuliahan.
- Ada 3 kata kunci :
 - Kuliah (Class)
 - Tugas (Assignment)
 - Dokumen
- Kuliah/Class bisa dianalogikan kepada beragam kategori keperluan. Contoh kuliah/class adalah sebuah jurnal ilmiah
- Tugas/Assignment bisa dianalogikan sebagai kategori dokumen di dalam class. Contoh pada sebuah jurnal ilmiah ada edisi terbit
- Dokumen yang akan diperiksa bisa dianalogikan sebagai artikel pada edisi terbit tersebut pada point sebelumnya

Catatan Penting Sebelum Lebih Jauh

- Dokumen yang diperiksa silang dengan Originality Check Turnitin akan disimpan pada server Turnitin **bila diinginkan**
- Sehingga dokumen tersebut bisa menjadi patokan pemeriksaan selanjutnya oleh pengguna Turnitin lainnya di dunia
- Dengan pertimbangan itu, maka dokumen yang diunggah akan sangat baik bila sudah dalam format draft final dengan kesamaan maksimal 30%
- TETAPI sebelum final draft, bisa diperiksa TANPA mengunggah ke server Turnitin dan diiterasi sampai menjadi final draft dengan kesamaan maksimal 30% baru diunggah ke server Turnitin
- Tingkat kesamaan 30% adalah standard dari Turnitin. Pengaturan besar kesamaan ini diserahkan kepada kebijakan masing-masing unit kerja.

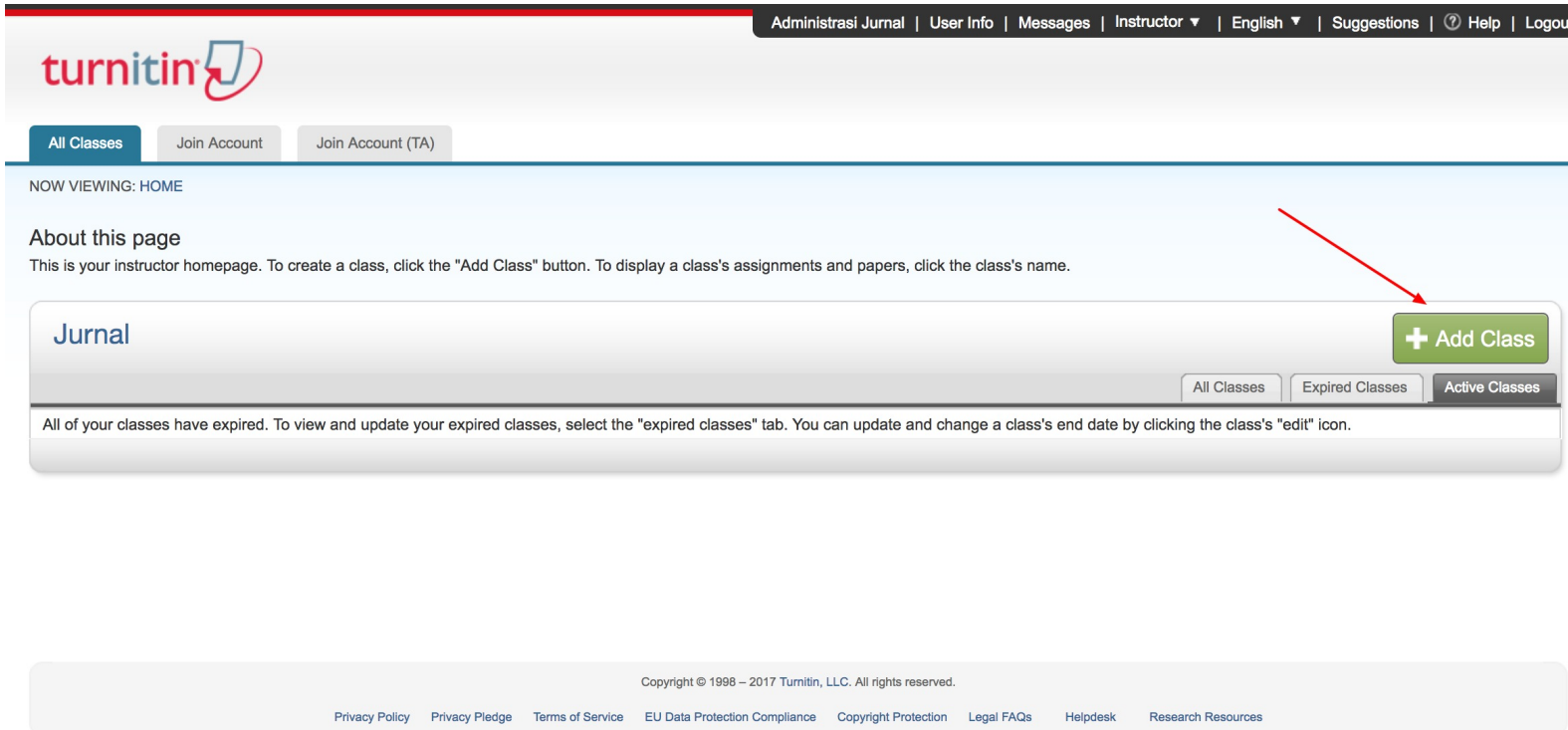
Jenis/Kelompok Dokumen

- Jenis atau kelompok dokumen yang bisa diperiksa antara lain (namun tidak terbatas kepada);
 - Skripsi, Thesis, Disertasi mahasiswa Unand
 - Draft artikel jurnal, konferensi, seminar oleh dosen Unand
 - Draft proposal penelitian, pengabdian masyarakat, paten, dll.
 - Draft proposal PKM
 - Artikel/Makalah yang dikirimkan oleh penulis luar Unand ke jurnal dan konferensi/seminar yang dikelola oleh Unand
 - Dokumen untuk keperluan kenaikan pangkat
 - Dokumen lain yang dirasa perlu pemeriksaan plagiasinya
- Jumlah dokumen tidak terbatas
- Besar sebuah file/dokumen sebaiknya kurang dari 20 MB

Contoh “Nomenklatur” Dokumen

- Untuk memudahkan pengelolaan dokumen, maka nomenklatur umum untuk penamaan dokumen diusulkan sebagai berikut (disesuaikan untuk tipe dokumen lainnya)
 - NamaDepanPenulis_NamaTipeDokumen_JudulDokumen_UnggahanKe
 - Contoh :
 - ikhwan_artikel jurnal_judul artikel jurnal_1
 - ikhwan_proposal penelitian_judul penelitian_1
 - NomorBPMahasiswa_TipeDokumen_JudulDokumen_UnggahanKe
 - Contoh
 - ikhwan_proposal PKM_judul proposal_1
 - ikhwan_disertasi_judul disertasi_1
- Penting untuk membuat nama dokumen teratur pada unit kerja, sebab memudahkan penelusuran ulang

1. Klik pada tombol "Add Class" untuk membuat Class/Kategori Dokumen

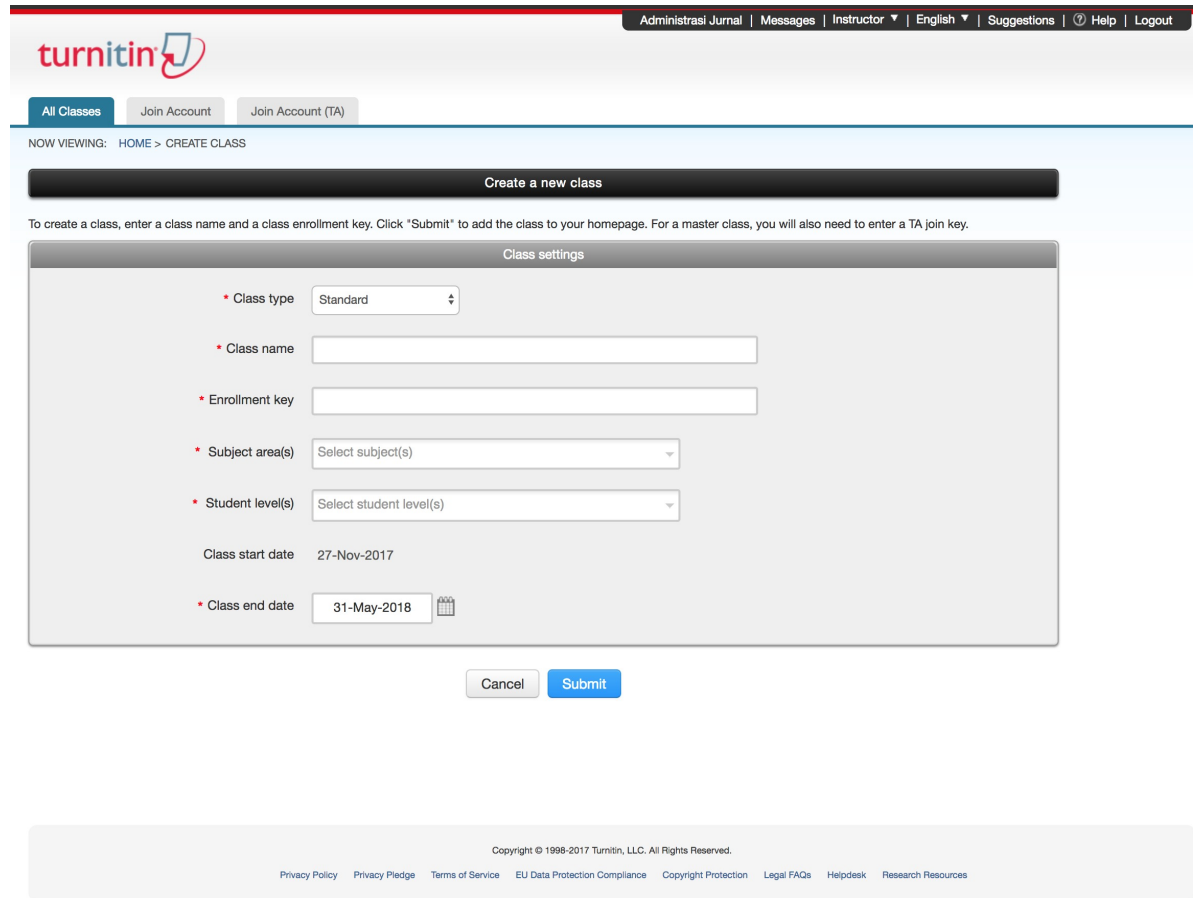


The screenshot displays the Turnitin instructor interface. At the top, a navigation bar includes links for 'Administrasi Jurnal', 'User Info', 'Messages', 'Instructor', 'English', 'Suggestions', 'Help', and 'Logout'. Below this is the Turnitin logo and a set of tabs: 'All Classes', 'Join Account', and 'Join Account (TA)'. The main content area is titled 'NOW VIEWING: HOME' and contains an 'About this page' section with instructions: 'This is your instructor homepage. To create a class, click the "Add Class" button. To display a class's assignments and papers, click the class's name.' A prominent green '+ Add Class' button is located on the right side of the 'Jurnal' section, with a red arrow pointing to it. Below the button are tabs for 'All Classes', 'Expired Classes', and 'Active Classes'. A message at the bottom of the section states: 'All of your classes have expired. To view and update your expired classes, select the "expired classes" tab. You can update and change a class's end date by clicking the class's "edit" icon.'

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2. Isikan informasi Class tersebut. Atur tanggal berakhir sejauh mungkin untuk menghindari perulangan dalam waktu dekat untuk pembuatan class ketika kadaluarsa



The screenshot shows the Turnitin 'Create a new class' interface. At the top, there is a navigation bar with links for 'Administrasi Jurnal', 'Messages', 'Instructor', 'English', 'Suggestions', 'Help', and 'Logout'. Below this is the Turnitin logo and a secondary navigation bar with 'All Classes', 'Join Account', and 'Join Account (TA)'. The main heading is 'Create a new class', followed by a sub-heading 'Class settings'. The form contains several fields: 'Class type' (Standard), 'Class name' (text input), 'Enrollment key' (text input), 'Subject area(s)' (dropdown menu), 'Student level(s)' (dropdown menu), 'Class start date' (27-Nov-2017), and 'Class end date' (31-May-2018). At the bottom of the form are 'Cancel' and 'Submit' buttons. The footer contains copyright information and links for 'Privacy Policy', 'Privacy Pledge', 'Terms of Service', 'EU Data Protection Compliance', 'Copyright Protection', 'Legal FAQs', 'Helpdesk', and 'Research Resources'.

turnitin

Administrasi Jurnal | Messages | Instructor | English | Suggestions | Help | Logout

All Classes | Join Account | Join Account (TA)

NOW VIEWING: HOME > CREATE CLASS

Create a new class

To create a class, enter a class name and a class enrollment key. Click "Submit" to add the class to your homepage. For a master class, you will also need to enter a TA join key.

Class settings

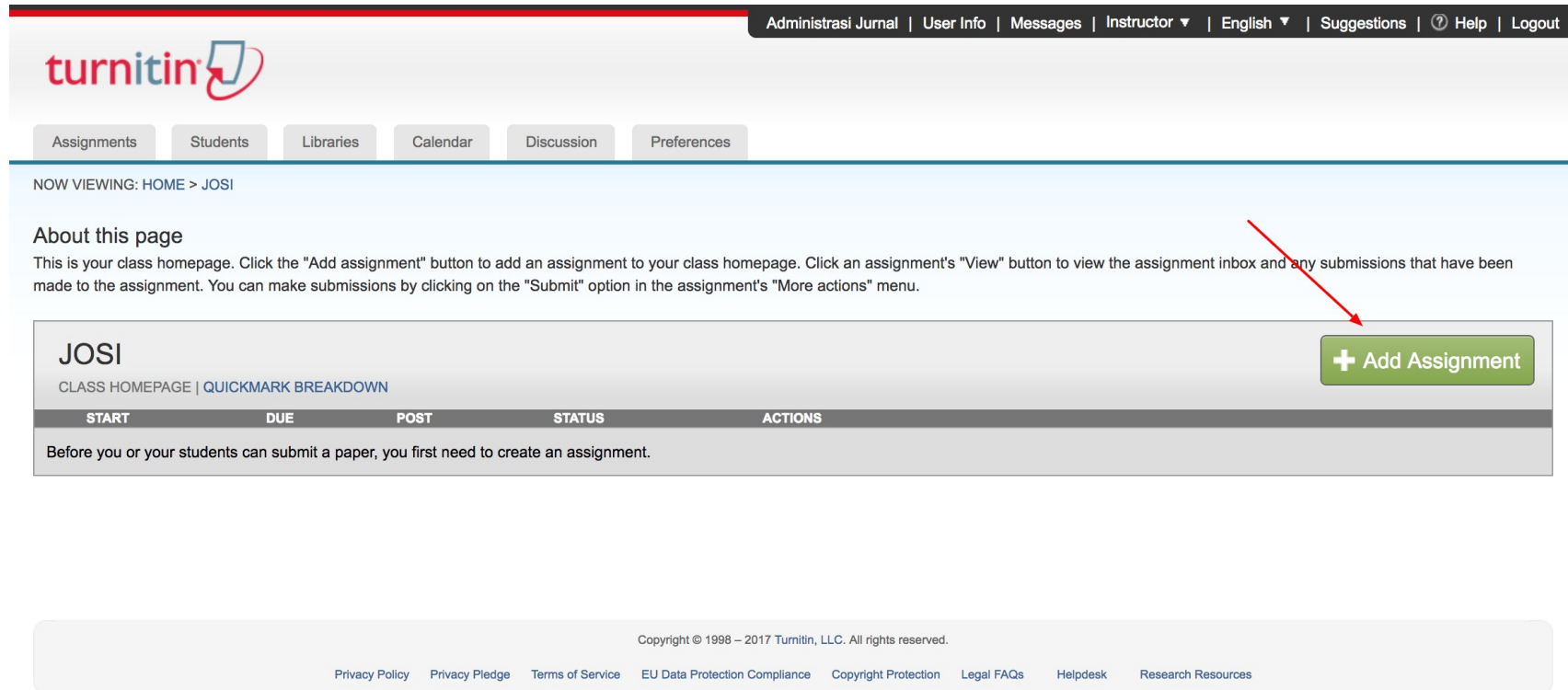
- Class type: Standard
- Class name: [Text Input]
- Enrollment key: [Text Input]
- Subject area(s): [Select subject(s)]
- Student level(s): [Select student level(s)]
- Class start date: 27-Nov-2017
- Class end date: 31-May-2018

Cancel Submit

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Privacy Policy | Privacy Pledge | Terms of Service | EU Data Protection Compliance | Copyright Protection | Legal FAQs | Helpdesk | Research Resources

3. Setelah Class selesai, baru dibuat "Assignment" di dalam class tersebut



The screenshot displays the Turnitin instructor interface. At the top, there is a navigation bar with links for 'Administrasi Jurnal', 'User Info', 'Messages', 'Instructor', 'English', 'Suggestions', 'Help', and 'Logout'. Below this is the Turnitin logo and a set of navigation tabs: 'Assignments', 'Students', 'Libraries', 'Calendar', 'Discussion', and 'Preferences'. The main content area shows 'NOW VIEWING: HOME > JOSI'. Underneath, there is a section titled 'About this page' with instructions on how to use the 'Add assignment' button. A red arrow points to a green '+ Add Assignment' button located in the top right corner of the 'JOSI' class header. Below the header is a table with columns for 'START', 'DUE', 'POST', 'STATUS', and 'ACTIONS'. A message below the table states: 'Before you or your students can submit a paper, you first need to create an assignment.' The footer contains copyright information and various policy links.

Administrasi Jurnal | User Info | Messages | Instructor | English | Suggestions | Help | Logout

turnitin

Assignments | Students | Libraries | Calendar | Discussion | Preferences

NOW VIEWING: HOME > JOSI

About this page
This is your class homepage. Click the "Add assignment" button to add an assignment to your class homepage. Click an assignment's "View" button to view the assignment inbox and any submissions that have been made to the assignment. You can make submissions by clicking on the "Submit" option in the assignment's "More actions" menu.

JOSI
CLASS HOMEPAGE | QUICKMARK BREAKDOWN

+ Add Assignment

START	DUE	POST	STATUS	ACTIONS
Before you or your students can submit a paper, you first need to create an assignment.				

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Privacy Policy | Privacy Pledge | Terms of Service | EU Data Protection Compliance | Copyright Protection | Legal FAQs | Helpdesk | Research Resources

4. Lengkapi informasi pada Assignment. Tetapi yang paling penting adalah pada judul dan tanggal saja. Settingan lain sudah diatur default biasanya. Namun bisa diubah sesuai keperluan.

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Administrasi Jurnal | User Info | Messages | Instructor | English | Suggestions | Help | Logout

Assignments | Students | Create Book | Libraries | Calendar | Discussions | Preferences

NEW VERSION: HOME > UJIA

About this page
To create an assignment, enter an assignment title and choose the start and due dates for the assignment. If you like, you can enter an additional assignment description. By default, papers submitted to this assignment will be checked against all of our databases. If you would like to create a custom search or view other advanced assignment options, click the "Optional settings" link.

New Assignment

Assignment title

Start date

Due date

Allow only the file types that Turnitin can check for similarity

Allow any file type

Close options

Enter special instructions

Allow submissions after the due date? Yes No

Similarity Report

Generate Similarity Reports for submissions? Yes No

Generate Similarity Reports for student submission

Exclude bibliographic materials from Similarity Index for all papers in this assignment? Yes No

Exclude quoted materials from Similarity Index for all papers in this assignment? Yes No

Exclude email sources? Yes No

Allow students to see Similarity Reports? Yes No

Enable Translated Matching? (Beta) Yes No

What languages does Translated Matching support?

Submit papers to:

Search options: Student paper repository Institution paper repository Current and archived internet Periodicals, journals, & publications

Would you like to save these options as your defaults for future assignments?

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Privacy Policy | Privacy Change | Terms of Service | ECU Data Protection Compliance | Copyright Protection | Legal Notice | Helpdesk | Account Resources

5. Halaman "Assignment" ketika selesai dibuat

Administrasi Jurnal | User Info | Messages | Instructor ▾ | English ▾ | Suggestions | ? Help | Logout

turnitin

Assignments | Students | Libraries | Calendar | Discussion | Preferences

NOW VIEWING: HOME > JOSI

✔ Congratulations! You have created your first assignment. To add students or view your student list click the "students" tab above.

About this page

This is your class homepage. Click the "Add assignment" button to add an assignment to your class homepage. Click an assignment's "View" button to view the assignment inbox and any submissions that have been made to the assignment. You can make submissions by clicking on the "Submit" option in the assignment's "More actions" menu.

JOSI

CLASS HOMEPAGE | QUICKMARK BREAKDOWN

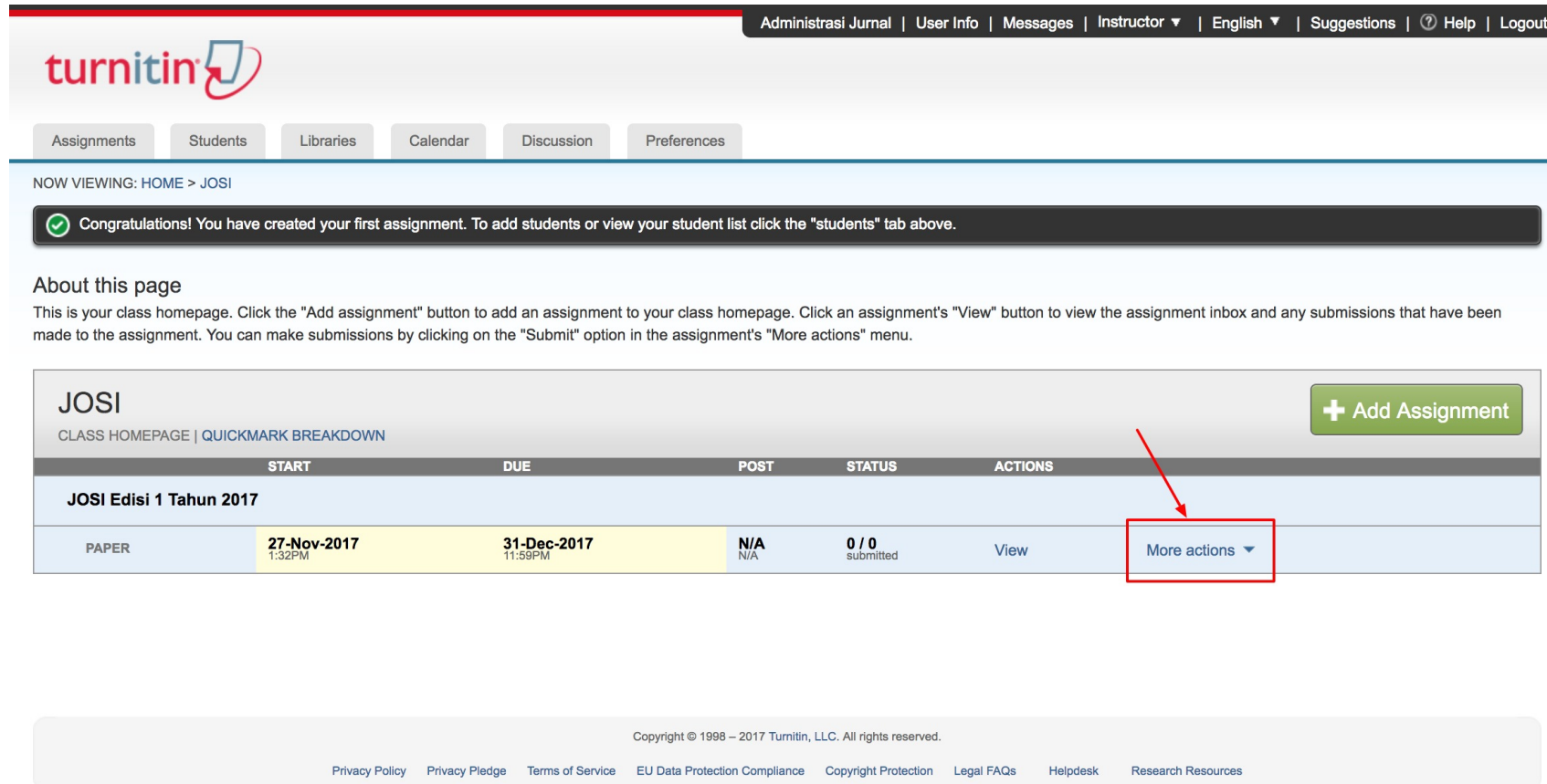
+ Add Assignment

	START	DUE	POST	STATUS	ACTIONS	
JOSI Edisi 1 Tahun 2017						
PAPER	27-Nov-2017 1:32PM	31-Dec-2017 11:59PM	N/A N/A	0 / 0 submitted	View	More actions ▾

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6. Unggah dokumen dengan klik pada link “More Actions” kemudian pilih “Submit”



The screenshot shows the Turnitin instructor interface. At the top, there is a navigation bar with links for 'Administrasi Jurnal', 'User Info', 'Messages', 'Instructor', 'English', 'Suggestions', 'Help', and 'Logout'. Below this is the Turnitin logo and a set of tabs: 'Assignments', 'Students', 'Libraries', 'Calendar', 'Discussion', and 'Preferences'. A notification banner reads: 'Congratulations! You have created your first assignment. To add students or view your student list click the "students" tab above.' Below the notification is a section titled 'About this page' with instructions on how to use the interface. The main content area shows the 'JOSI' class homepage with a '+ Add Assignment' button. A table lists assignments with columns for 'START', 'DUE', 'POST', 'STATUS', and 'ACTIONS'. The first row is for 'JOSI Edisi 1 Tahun 2017' with a 'PAPER' type, a start date of '27-Nov-2017 1:32PM', a due date of '31-Dec-2017 11:59PM', a post status of 'N/A N/A', and a status of '0 / 0 submitted'. The 'ACTIONS' column for this row contains a 'View' link and a 'More actions' dropdown menu, which is highlighted with a red box and a red arrow pointing to it. At the bottom of the page, there is a footer with copyright information and various policy links.

Administrasi Jurnal | User Info | Messages | Instructor | English | Suggestions | Help | Logout

turnitin

Assignments | Students | Libraries | Calendar | Discussion | Preferences

NOW VIEWING: HOME > JOSI

✔ Congratulations! You have created your first assignment. To add students or view your student list click the "students" tab above.

About this page
This is your class homepage. Click the "Add assignment" button to add an assignment to your class homepage. Click an assignment's "View" button to view the assignment inbox and any submissions that have been made to the assignment. You can make submissions by clicking on the "Submit" option in the assignment's "More actions" menu.

JOSI
CLASS HOMEPAGE | QUICKMARK BREAKDOWN

+ Add Assignment

	START	DUE	POST	STATUS	ACTIONS
JOSI Edisi 1 Tahun 2017					
PAPER	27-Nov-2017 1:32PM	31-Dec-2017 11:59PM	N/A N/A	0 / 0 submitted	View More actions

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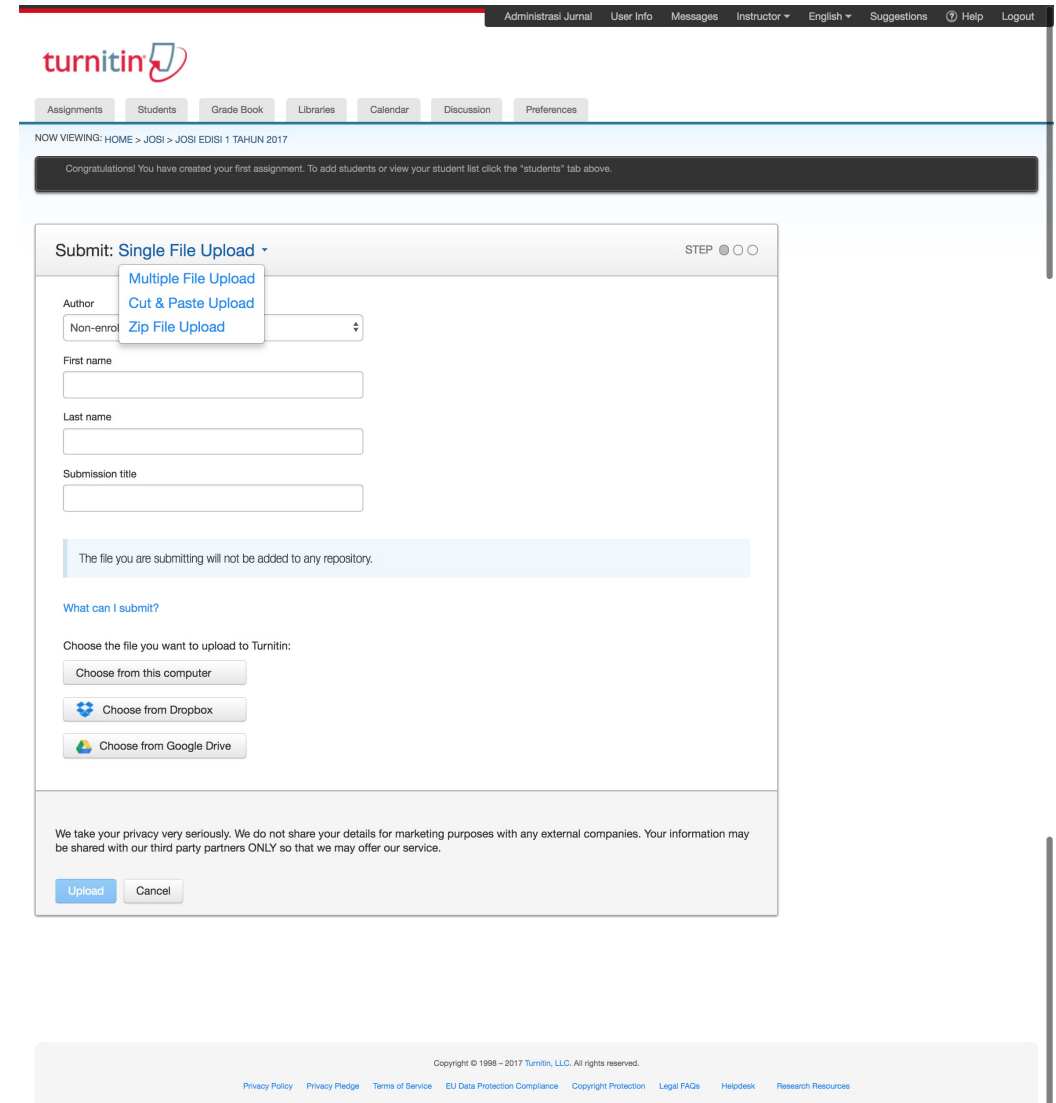
Privacy Policy | Privacy Pledge | Terms of Service | EU Data Protection Compliance | Copyright Protection | Legal FAQs | Helpdesk | Research Resources

7. Lengkapi informasi dokumen sesuai usulan nomenklatur sebelumnya. Ada beberapa pilihan jumlah dokumen yang diunggah. Tunggal, banyak dan dengan file zip.

File tunggal hanya untuk satu dokumen.

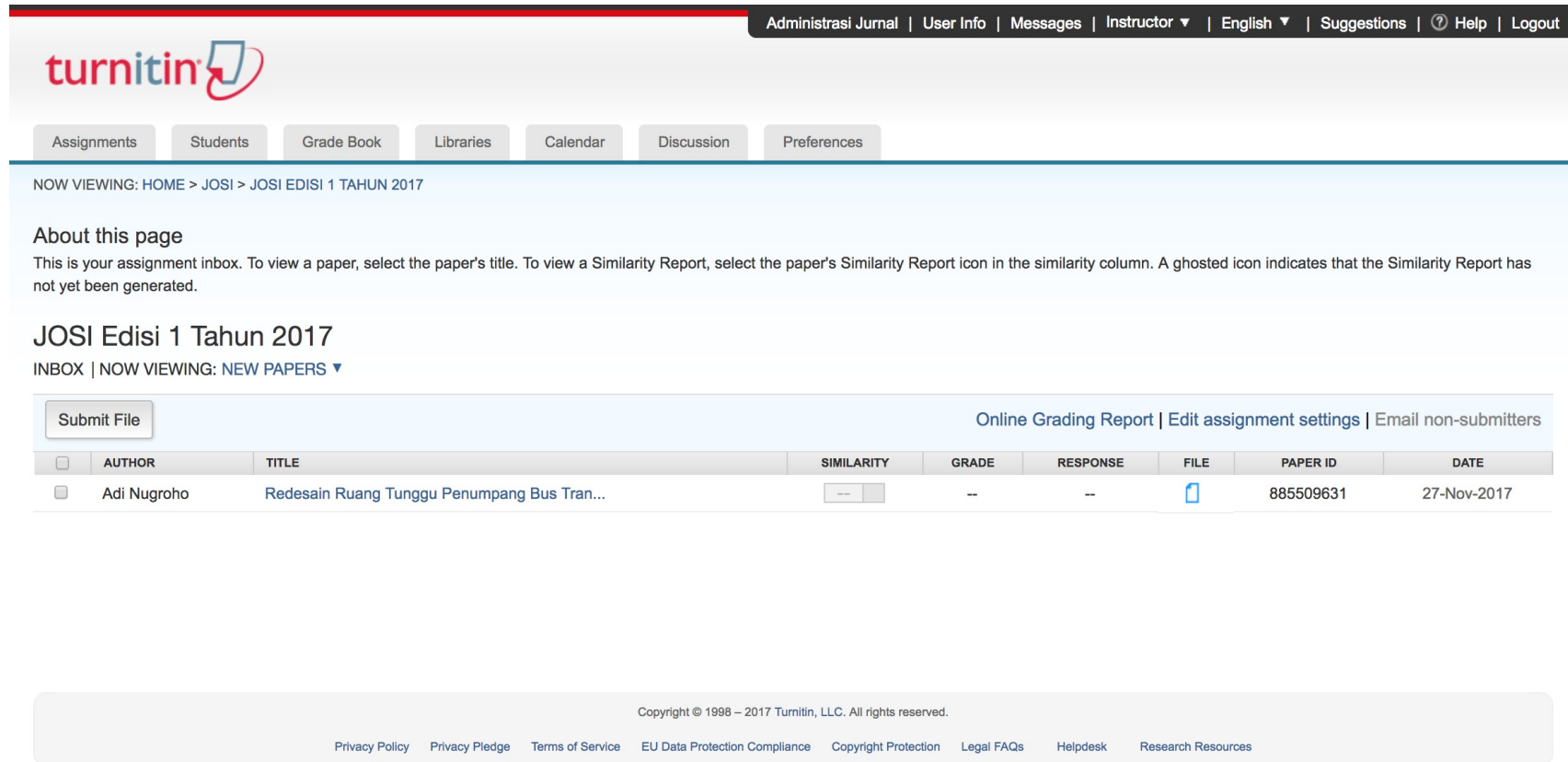
Multiple file, untuk banyak dokumen, tetapi dimasukkan satu per satu.

File zip untuk banyak dokumen dengan satu buah file terkompresi



The screenshot shows the Turnitin submission interface. At the top, there is a navigation bar with links for 'Administrasi Jurnal', 'User Info', 'Messages', 'Instructor', 'English', 'Suggestions', 'Help', and 'Logout'. Below this is a secondary navigation bar with 'Assignments', 'Students', 'Grade Book', 'Libraries', 'Calendar', 'Discussion', and 'Preferences'. The main content area displays 'NOW VIEWING: HOME > JOSI > JOSI EDISI 1 TAHUN 2017' and a congratulatory message: 'Congratulations! You have created your first assignment. To add students or view your student list click the "students" tab above.' The central form is titled 'Submit: Single File Upload' and includes a 'STEP' indicator. A dropdown menu is open, showing options: 'Multiple File Upload', 'Cut & Paste Upload', and 'Zip File Upload'. The form fields include 'Author' (set to 'Non-enroll'), 'First name', 'Last name', and 'Submission title'. A light blue box contains the text: 'The file you are submitting will not be added to any repository.' Below this, a section titled 'What can I submit?' offers three options: 'Choose from this computer', 'Choose from Dropbox', and 'Choose from Google Drive'. At the bottom of the form, there is a privacy notice: 'We take your privacy very seriously. We do not share your details for marketing purposes with any external companies. Your information may be shared with our third party partners ONLY so that we may offer our service.' and 'Upload' and 'Cancel' buttons. The footer contains copyright information: 'Copyright © 1998 - 2017 Turnitin, LLC. All rights reserved.' and links for 'Privacy Policy', 'Privacy Pledge', 'Terms of Service', 'EU Data Protection Compliance', 'Copyright Protection', 'Legal FAQs', 'Helpdesk', and 'Research Resources'.

8. Dokumen yang sudah diunggah akan tampil pada halaman “Assignment”. Tunggu beberapa menit, baru kemudian di-refresh browser untuk melihat hasilnya.



The screenshot shows the Turnitin interface for an assignment titled "JOSI Edisi 1 Tahun 2017". The page includes a navigation bar with links like "Administrasi Jurnal", "User Info", "Messages", "Instructor", "English", "Suggestions", "Help", and "Logout". Below the navigation bar are tabs for "Assignments", "Students", "Grade Book", "Libraries", "Calendar", "Discussion", and "Preferences". The main content area displays "About this page" information and a table of submissions. The table has columns for AUTHOR, TITLE, SIMILARITY, GRADE, RESPONSE, FILE, PAPER ID, and DATE. One submission is listed for "Adi Nugroho" with the title "Redesain Ruang Tunggu Penumpang Bus Tran...". The SIMILARITY column shows "--" and the GRADE column shows "--". There is a "Submit File" button and links for "Online Grading Report", "Edit assignment settings", and "Email non-submitters". The footer contains copyright information and various policy links.

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Administrasi Jurnal | User Info | Messages | Instructor | English | Suggestions | Help | Logout

Assignments | Students | Grade Book | Libraries | Calendar | Discussion | Preferences

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1

JURNAL OPTIMASI SISTEM INDUSTRI | Vol. XX No. XX (2017) XXX-XXXX

Tebsti online pada laman web jurnal : <http://jos1.iainand.ac.id>

Jurnal Optimasi Sistem Industri

ISSN (Print) 2088-4842 | ISSN (Online) 2442-8795

16 | el Penelitian

Redesain Ruang Tunggu Penumpang Bus Trans Kota Batam : Studi Teknis Evaluasi Layanan Transportasi Publik Kota Batam

Adi Nugroho^a, Nurlinda Ayu Trivuri^b, Delia Medra^c

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1

INFORMASI ARTIKEL

Sejarah Artikel:
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Revisi Akhir: 00 Maret 00
Diterbitkan Online: 00 April 00

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A B S T R A C T

Ministry of Transportation's regulation no. 10/2011 defines that every public service, including public transportation, need to meet the minimum standard of service set by the government. It means that it has to qualify on criterias such as regularity, equality, accessibility, comfort, safety and security. This research aims to find out the feasible design of Batam Trans Bus stop that fit the criterias. To achieve the goal, this research use qualitative technique, to gain the information about service performance and sort the users need, and quantitative technique to draw the conclusions. This research also use Quality Function Deployment (QFD) and Anthropometri. After the observation and measurement analysison some of bus stop in Batam , as example bus stop at Kepri Mall, Batamindo and kavling Baru, it had been found that facilities at Batam Trans Bus Stop haven't met the minimum standard defines by regulation no 10/2011 Benches, stairs, navilions, roofs, are facilities that are needed to be

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Artikel Penelitian

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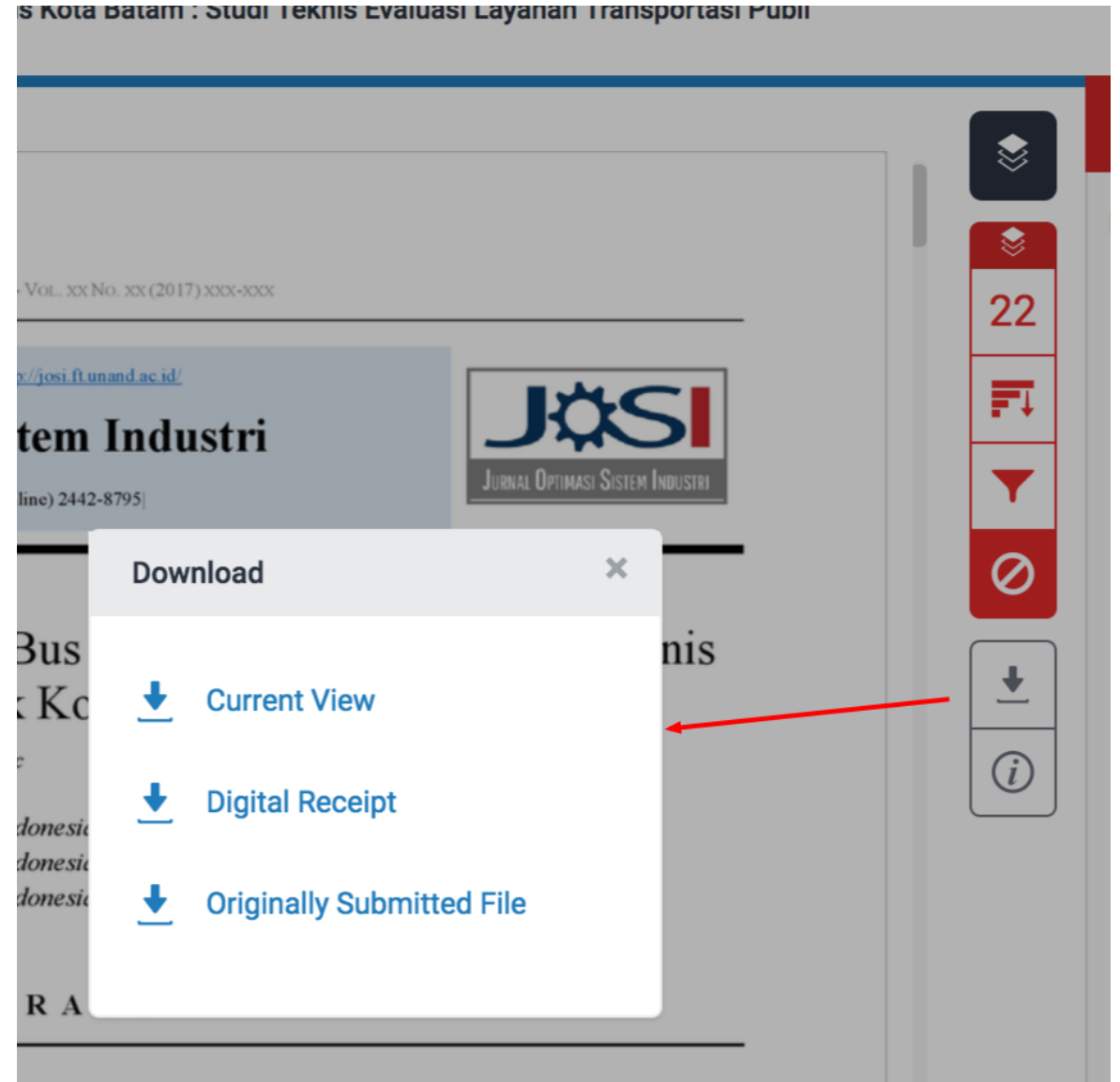
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