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**THE EFFECT OF WORK MOTIVATION AND INTERNAL COMMUNICATION ON
EMPLOYEE'S JOB SATISFACTION**

(The Case of Higher Education Institutions in Bukittinggi)

Skripsi S1 Oleh : Fitria Rahman

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ABSTRACT

This research is conducted to obtain some illustration about the effect of variable work motivation and internal communication on the employee job satisfaction of employee non-managerial in higher education institutions in Bukittinggi . The researcher had already distributed 100 questionnaires with the number of sample is 60 employees. (Sekaran 2003). data collecting filling out some questionnaires. In this research there are three variable ,those are independent Variable which are work motivation (X1) with dimensions are: working condition and reward , the other one internal communication (X2) with the dimensions, downward ,upward, and horizontal communication. The dependent variable which are job satisfaction (Y).

To measure the relations between variables multiple regression linear used as the examination supporting tool. according to the result of regression analysis find that: variable of work motivation and internal communication have a significance effects on job satisfaction of employee non-managerial in higher education institutions Bukittinggi.

Skripsi ini telah dipertahankan di depan sidang penguji dan dinyatakan lulus pada tanggal 17April 2012
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