Consumer Decision Analysis In The Utilization Of E-Marketing For Agricultural Product Purchases

ANALISIS KEPUTUSAN KONSUMEN DALAM PEMANFAATAN E-MARKETING UNTUK PEMBELIAN PRODUK PERTANIAN

> Dr. Widya Fitriana Dr. Zednita Azriani Rika Hariance, M.Si



## $\equiv$ INTRODUCTION



- ADVANCEMENTS IN INFORMATION **TECHNOLOGY IN ESPECIALLY THE** INTERNET HAVE AFFECTED ALL ECONOMIC ACTIVITIES, INCLUDING BUSINESS ACTIVITIES AND TRADING OF AGRICULTURAL PRODUCTS
- 2. THIS OPENS NEW OPPORTUNITIES FOR MARKETING OF AGRICULTURAL PRODUCTS AS WELL AS THE CHALLENGES FACED BECAUSE THE CHARACTERISTICS OF AGRICULTURAL PRODUCTS ARE BROKEN AND DON'T
  - DURABLE
- **3.** PRICES OF AGRICULTURAL PRODUCTS ALSO TEND TO FLUCTUATE SO THIS AFFECTS CONSUMER DECISIONS TO ONLINE PURCHASE OF AGRICULTURAL PRODUCTS

## **∃** INTRODUCTION

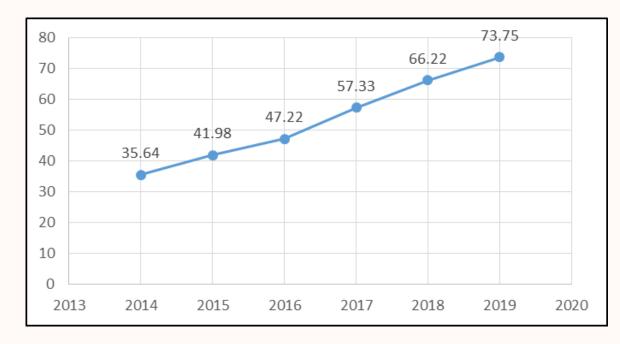


Figure.1 Percentage of households accessing the internet in Indonesia in 2014-2019

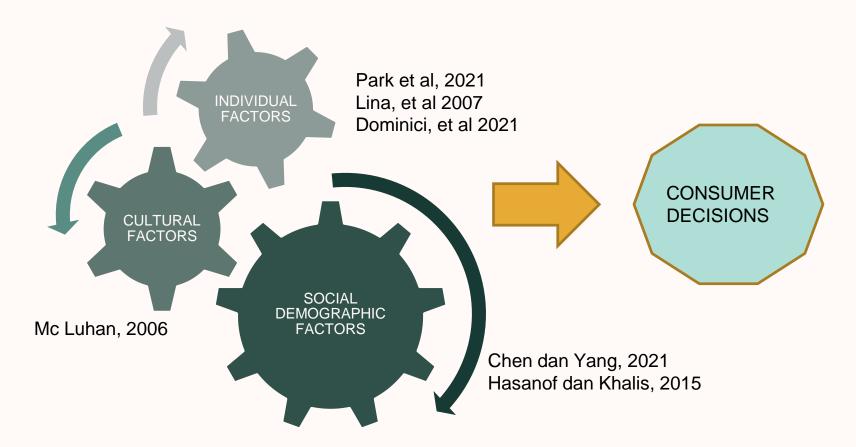
And then technological developments require a new marketing strategy for agricultural products need to be introduced

### **RESEARCH PURPOSES**

analyze the factors that influence consumer decisions in the use of e-marketing to purchase agricultural products.



#### $\equiv$ RESEARCH HYPOTHESIS



### **RESEARCH METHODS**

Sample: Survey 200 responden in all distric / city in West Sumatera

Analysis data

To analyze the factors that influence consumer decisions in the use of e-marketing to purchase agricultural products, Logit analysis is carried out with the following equation:

$$Y_{i} = \frac{e^{(\alpha + \beta_{1} + \beta_{2} + \beta_{3} + \dots \dots + \beta_{n})}}{1 + e^{(\alpha + \beta_{1} + \beta_{2} + \beta_{3} + \dots + \beta_{n})}}$$

#### VARIABLE USED IN ANALYSIS

Y	consumer	Y=1 e-marketing customer; 0 else			
X1	gender	1 if women; 0 else			
X2	age	Number of ages			
X3	job	1 if office worker; 0 else			
X4	income	1 low, 2 middle, 3 high, 4 very high			
X5	Working hours	1 equal 8 hours a day; 0 else			
X6	education	Number of formal education			
X7	trust	1 based on testimonial; 0 else			
X8	reference	1 family; 2 friend; 3 neighbor; 4 else			
X9	Number of family	Number of family			
X10	digital	1 digital life style; 0 else			

#### RESULTS AND DISCUSSION

Y	consumer	Coef	Odds Ratio	z	P >  z	Ket
X1	gender	3.01	20.39	1.35	0.177	
X2	age	0.24	0.78	-2.47	0.014	significant
X3	job	3.70	40.48	0.94	0.349	
X4	revenue	-0.11	0 .90	-0.38	0.706	
X5	income	-0.26	1.30	0.16	0.875	
X6	education	-0.42	0.65	-1.19	0.233	
X7	trust	47.5	4.27	6.68	0.000	significant
X8	reference	13.68	8.6	8.00	0.000	significant
X9	Number of family	0.16	1.17	0.29	0.772	
X10	digital	2.54	12.59	1.41	0.157	

Number of obs = 200 Pseudo  $R^2 = 0.7534$ Prob >chi2 = 0.000

This model has  $R^2 = 73.29$ meaning that the ability of the independent variable in explaining the diversity of the dependent variable are 73.29% and the rest is influenced by other factors outside the model.

#### **E** RESULTS AND DISCUSSION

Y	consumer	Coef	Odds Ratio	z	P >  z	Ket
X1	gender	3.01	20.39	1.35	0.177	
X2	age	0.24	0.78	-2.47	0.014	significant
X3	job	3.70	40.48	0.94	0.349	
X4	revenue	-0.11	0 .90	-0.38	0.706	
X5	income	-0.26	1.30	0.16	0.875	
X6	education	-0.42	0.65	-1.19	0.233	
X7	trust	47.5	4.27	6.68	0.000	significant
X8	reference	13.68	8.6	8.00	0.000	significant
X9	Number of family	0.16	1.17	0.29	0.772	
X10	digital	2.54	12.59	1.41	0.157	

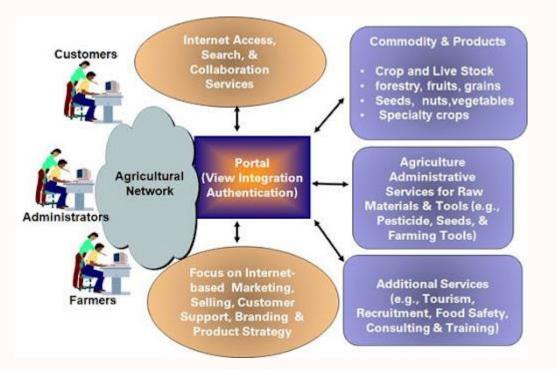
The results showed that the significant factors that influence consumer decisions to buy agricultural products using e-marketing are millennial age, references group and consumer confidence based on buyer testimonials

#### $\equiv$ RESULTS AND DISCUSSION



The results of this study are in line with the findings of **Chen and Yang (2021)** that the **experiences of other people** such as friends or relatives who have made online purchases have an effect on consumer purchasing decisions. The research results of **Park et al (2021)** also show that reviews or other **consumer testimonials** as well as information on product images affect consumer confidence in making purchasing decisions.

### ■ RESULTS AND DISCUSSION



The results of this study are also in line with the findings of **Dominici et al (2021)** showing that millennials and educated people relatively like shopping for products online because they are considered more efficient. The results showed that the use of e-marketing was significantly influenced by the millennial group, trust and consumer beliefs from buyer testimonials, while gender, income, education level, and number of family had no significant effect.

This study recommends the need for a strategy for the expansion of the millennial group as an important digital marketing target as well as a testimonial strategy to influence purchasing decisions.

# THANK YOU !!

• • •

## PUBLIKASI



🖗 🦐 📾 🗶 🛓 🏙 🃖 🗤 Rp -T- 🗰 🖗 🛀







Institut Teknologi dan Bisnis Ahmad Dahlan Jakarta JL Ciputal Raya No. 77, Circundeu, Jakarta Selatan Telp. (021) 743 0930 Fax. (021) 749 1100 E-mail: Jurnal.liquidity@igmail.com OJS: http://ois.itb-ad.ac.id/index.php-EQ

#### SURAT KETERANGAN No. 011/JL.Ec/XI/2021

#### Yang bertandatangan di bawah ini:

Nama Iabatan Alamat

: Dr. Pitri Yandri, M.Si. : Editor in Chief : Jl. Ciputat Raya No. 77, Cireundeu, Jakarta Selatan Telp. [021] 7430930 Fax. [021] 7491100

Menjelaskan bahwa nama berikut ini:

- 1. Widya Fitriana 2. Zednita Azriani
- 3. Rika Hariance

Afiliasi: Sosial Ekonomi Pertanian, Universitas Andalas

Adalah benar penulis dengan judul naskah "Analysis of Consumer Behaviour in Purchasing Agricultural Online Product", dengan informasi sebagai berikut:

Naskah diterima : 20 Mei 2021 Notifikasi revisi minor Notifikasi diterima

: 04 Juni 2021 : 17 Juni 2021

Naskah memberi kontribusi sangat berharga bagi bidang riset perilaku pembelian konsumen bidang pertanian. Dari sisi metode, studi menggunakan teknik analisis yang relatif jarang digunakan di Indonesia. Penelaah sangat merekomendasikan menerbitkan naskah dari hasil studi ini pada Jurnal Liquidity.

Melalui surat ini kami beritahukan bahwa naskah artikel akan kami terbitkan pada Vol. 10, No. 2 edisi Juli-Desember 2021. Demikian surat keterangan ini dibuat agar dipergunakan sebagaimana mestinya.

Jakarta, 23 November 2021

Editor in Chief

